

AAA Performance Indicators 09-10























Local Targets

Accountability	Actual					
Accountability Title	PI Milestone Name	Target	Actual	RAG	Var	Comments
C51 Direct Payments						
C51 Direct Payments - number of recipients of Direct Payments per 100,000 of the population	QTR 3 2009-10	262	285.21			This relates to 334 PCS and 15 MH direct payments as at 31 December 09 calculated by the mid year population estimates produced by ONS (Figure is per 100,000) High is Good.
C72 Admissions of older people to residential care (new definition)						
C72 Admissions of older people to residential care (new definition) - numbers of new admissions per 10,000 of the population	QTR 3 2009-10	79	43.42			PCS December 09 FIGURE ONLY - 99 people out of 22800 (Peterborough UA Population figure) =43.42% PCS Projected year end of 57.89% (No PCS Jan data received. No MH data received 09-10) Low is good
C72a Older People admitted to residential care per 10,000 of the population.aged65+ - Peterborough Community Services	Jan to Mar 2010	0	43.42			YTD April to Dec = 99 people out of 22800 (Peterborough UA Population figure) *10000 equalling an indicator figure of 43.42%. Projected year end is 57.89%. Jan 10 data not yet received. Low is good
C72b Older People admitted to residential care per 10,000 of the population.aged65+ - Mental Health Trust	Jan to Mar 2010		0			No data received for 09-10. Low is good
C73 Admissions of adults (18-64) to residential care (new definition)						
C73 Admissions of adults (18-64) to residential care (new definition) - numbers of new admissions per 10.000 of the population	QTR 4 2009-10	1.1	0.88			PCS Figure ONLY Apr to Dec=9 people /101900 population (0.88%) No PCS data received for Jan 10, and No MH data received 09-10. All 7 L Dis Clients are being investigated to make sure they are not in "Group" homes, which should not be included in the indicator. Low is good.
C73a Adults under 65 admitted to residential care per 10,000 pop aged 18-64.- Phys Dis - Peterborough Community Services	Jan to Mar 2010		0.2			Apr to Dec=2 people/101900 population (0.20%) (Jan 10 data not yet received.) Low is good
C73b Adults under 65 admitted to residential care per 10,000 pop aged 18-64.- L Dis - Peterborough Community Services	Jan to Mar 2010		0.69			Apr to Dec=7 persons / 101900 population (0.69%). Jan 10 data not yet received. All 7 are being investigated to make sure they are not in "Group" homes, which should not be included in the indicator. Low is good
C73c Adults under 65 admitted to residential care per 10,000 pop aged 18-64.- Mental Health Trust	Jan to Mar 2010		0			No data received for 09-10. Low is good
D40 Percentage of clients receiving a review						
D40 Percentage of clients receiving a review within the year	QTR 3 2009/10	79	71.19			PCS ONLY - Dec 09 year to date figure of 3479 out of 4887 =71.19% (No MH data received for 09-10.) High is good
D40a - Percentage of clients receiving a review - PCS	QTR 3 - 2009-10	85	71.19			Dec 09 year to date figure of 3479 out of 4887 = 71.19% High is good
D40b - Percentage of service users receiving a review MHT	QTR 4 - 2009-10	100	0			No data received for 09-10 High is good
D40c - Percentage of service users receiving a review - voluntary sector	QTR 3 - 2009-10		0			No data available/received High is good
D54 % of items of equipment and adaptations delivered in seven working days						
D54 % of items of equipment and adaptations delivered in seven working days	QTR 4 2009-10	96	96.6			Overall Year to Date figure 96.6% as at 31 December 2009. No data received yet for Jan 10. High is good.
E47 Ethnicity of older people receiving assessment						
E47 Ethnicity of older people receiving assessment as a ratio against the percentage of the population from ethnic minorities	QTR 4 - 2009-10	2	2.53			PCS Dec 09 Figure ONLY - Dec 09 figure of 8.76%/3.46% (Amber due to no Jan data received from PCS. No MH data received 09-10.) Between 1 and 2 is good
E47a Ethnicity of older people receiving assessment - Peterborough Community Services	Jan to Mar 2010	2	2.53			YTD Dec 09 figure of 8.76%/3.46% = 2.53 (Jan 10 figure not yet received,) Between 1 and 2 is good
E47b Ethnicity of older people receiving assessment - Mental Health Trust	Jan to Mar 2010	2	0			No data received 09-10. Between 1 and 2 is good
E48 Ethnicity of older people receiving services						
E48 Ethnicity of older people receiving services - as a ratio against the percentage of the population from ethnic minorities	QTR 4- 2009-10	1	0.98			PCS Dec 09 Figure ONLY 8.61%/8.76% (No MH data for 09-10) Between 0.9 and 1.1 is good
E48a Ethnicity of older people receiving services following assessment - Peterborough Community Services	Jan to Mar 2010	1	0.98			Dec 09 figure 8.61%/8.76% Between 0.9 and 1.1 is good
E48b Ethnicity of older people receiving services following assessment - Mental Health Trust	Jan to Mar 2010	1	0			No data received 09-10. Between 0.9 and 1.1 is good

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Local Targets

National Indicators

Accountability Title	PI Milestone Name	Target	Actual	RAG	Var	Comments	Benchmarking
NI 125 Proportion of people achieving independence 3 months after entering care/ re-hab							
NI 125 Proportion of people achieving independence 3 months after entering care/ re-hab - the percentage of all intermediate care users still at home after 3 months	Jan 10		85	83.55		 Year To Date as at Dec 09 is 391/468 = 83.55 (Jan 10 data not yet received.) High is good.	77.60%
NI 130 / VSC17 Percentage of Adults and older people receiving Self Directed Support (direct payments and/or individual budgets) (aged 18 and over)							
NI 130 / VSC17 Percentage of Adults and older people receiving Self Directed Support (direct payments and/or individual budgets) (aged 18 and over) - as a percentage of all clients receiving community based social care services	Dec 09		35.25	12.56		 Figure based on 788 clients (MH=64 PCS=724) receiving a direct payment and/or individual budget. (Figure excludes RAS scores below 0.5 on RAS Assessment, unless a Direct Payment is in place.) No further data received from Mental Health, so figure based on direct payments as at Aug 09 for mental health clients. Denominator based on 09-10 year end trajectory figure 6274. High is good.	5.10%
NI 130a Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets) Peterborough Community Services	Dec 09		35.1	11.54		 Figure based on 724 PCS clients receiving a direct payment and/or individual budget. (Figure excludes RAS scores below 0.5 on RAS Assessment, unless a Direct Payment is in place. Denominator based on the Trust 09-10 year end trajectory figure 6274. High is Good.	
NI 130b Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets - Mental Health Trust	Dec 2009			1.02		 Figure based on 64 MH clients receiving a direct payment and/or individual budget. (Figure excludes RAS scores below 0.5 on RAS Assessment, unless a Direct Payment is in place.) No further data received from Mental Health, so figure based on direct payments as at Aug 09 for mental health clients. Denominator based on the Trust 09-10 year end trajectory figure 6274. High is Good.	
NI 131 / VSC10 Number of delayed transfers of care per 100,000 population (aged 18 and over)							
NI 131 / VSC10 Number of delayed transfers of care per 100,000 population (aged 18 and over)	Jan 10		6.7	8.2		 Year to date data for MHT 3.28 and Acute 4.92 using W/E 31/01/2010 (W/E 31/01/2010 for Acute had 1 Delay Discharge for NHS. Reasons 1 Residential Home.) Low is good.	6.12
NI 131a Acute delays	Jan 10		3.5	4.92		 Year to date data (w/e 31 Jan 10) for Acute 4.92 calculated from 246 delays/44 weeks/113664 population figures *100,000 (W/E 31/01/2010 for Acute had 1 Delayed Discharge for NHS. Reasons 1 Residential Home.) Low is Good.	
NI 131b Mental Health Delays - Mental Health Trust	Jan 10		4	3.28		 Year to date data (w/e 31 Jan 2010) for MHT 3.28 calculated from 164 delays/44 weeks/113664 population figures * 100,000 Low is Good	
NI 132 / VSC12 Timeliness of social care assessment							
NI 132 / VSC12 Timeliness of social care assessment - percentage of social care assessments completed within 28 days of first contact	Jan 10		85	85.36		 PCS ONLY - This figure equates to 1154 assessments completed within time, out of a total of 1352. No MH data available/received for 2009-10. High is good.	81.90%
NI 132a Timeliness of social care assessment - Peterborough Community Services	Jan 10		85	85.36		 This figure equates to 1154 assessments completed within time, out of a total of 1352. High is good.	
NI 132b Timeliness of social care assessment - Mental Health Trust	Jan 10		97	0		 No data available/received. High is good.	
NI 133 / VSC13 Timeliness of social care packages							
NI 133 / VSC13 Timeliness of social care packages - percentage of social care users receiving all services within their care plan within 28 days of assessment.	Qtr 3 09/10		94	100		 NRS ONLY 100% Amber as No data available/received from PCS or MH for 09-10. High is good.	91%
NI 133a Timeliness of social care packages - Peterborough Community Services	Jan 10		94	0		 No data received for 09-10. High is good.	
NI 133b Timeliness of social care packages - Mental Health Trust	Jan 10		100	0		 No data received for 09-10. High is good.	
NI 133c Timeliness of social care packages - NRS Equipment	Oct 09		100	100		 Year to date figure as at 31 Oct 09. High is good.	

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Local Targets

Accountability Title	PI Milestone Name	Target	Actual	RAG	Var	Comments	
NI 135 / VSC18 Proportion of carers receiving a 'carer's break' or a specific carers' service as a percentage of clients receiving community based services							
NI 135 / VSC18 Proportion of carers receiving a 'carer's break' or a specific carers' service as a percentage of clients receiving community based services	Jan 10	32	32.45			Figure for December 09 - PCS ONLY. 1586 carers received an assessment/review and service/information against a total of 4887 service users counted within denominator (32.45%). This is a 12 month rolling figure, and has been cross referenced with carers and clients. No data received for Jan 10. High is good.	22.50%
NI 135a Carers receiving needs assessment or review and a specific carer's service, or advice and information - Peterborough Community Services	Jan 10	35	32.45			Figure for December 09 ONLY. 1586 carers received an assessment/review and service/information against a total of 4887 service users counted within denominator (32.45%). This is a 12 month rolling figure, and has been cross referenced with carers and clients. No data received for Jan 09. High is good.	
NI 135b Carers receiving needs assessment or review and a specific carer's service, or advice and information - Mental Health Trust	Jan 10	32	0			No data available/received High is good	
NI 136 / VSC03 Proportion of adults (18 and over) supported directly through social care to live independently at home							
NI 136 / VSC03 Proportion of adults (18 and over in the whole population) supported directly through social care to live independently at home	Jan 10	42.25	36.76			Dec 09 - Made up of PCS Figure of 16.50, 08-09 Mental Health figure of 3.10 and 09-10 Provisional GFS Figure 17.16. High is good.	33.57
NI 136a People supported to live independently through social services Peterborough Community Services	Jan 10	19.24	16.5			Dec 09 figure ONLY of 16.50. (Jan 10 data not yet received.) High is good.	
NI 136b People supported to live independently through social services Mental Health Trust	Jan 10	5.26	3.1			No data available/received for 09-10. Still using the 08-09 RAP figure for the whole calculation of 3.10 for mental health. High is good.	
NI 136c People supported to live independently through social services - grant funded - vol sector services	Jan 10	17.75	17.16			Provisional 09-10 GFS return figure of 17.16 High is good.	
NI 138 Satisfaction of people over 65 with both home and neighbourhood PSA 17							
NI 138 Satisfaction of people over 65 with both home and neighbourhood PSA 17	2009-10	85.6	80.8			In the 2008 Place survey Peterborough performed significantly above the comparator average. In the 2009 Tracker survey performance has dropped to below the 2008 national average. High is good	83.80%
NI 139 / VSC26 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently PSA 17							
NI 139 / VSC26 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently PSA 17	2009-10	30.42	32.2			In 2008-09 Peterborough performed above the comparator average of 29.72%. Targets have been raised to the national average of 30.42% The 2009 tracker survey shows an improved performance of 32.2% High is good	29.72%
NI 145 / VSC05 Proportion of adults with learning disabilities in settled accommodation							
NI 145 / VSC05 Proportion of adults with learning disabilities in settled accommodation	Jan 10	71	88.6			785 out of 886 (88.60%) in settled accommodation. (54 Unsettled 6.09%. 47 Unknown status 5.30%) Report now includes "Review Team" where primary category is equal to "LD". High is good.	70.40%
NI 146 / VSC07 Proportion of adults with learning disabilities in employment							
NI 146 / VSC07 Proportion of adults with learning disabilities in paid employment	Jan 10	17	13.33			As At 31 Dec 09 there were 80 adults with learning disabilities in paid employment - compared to the total number of 600 know to the PCT as at 31 March 2009. This equates to 13.33% of our known LD population being in employment. High is good.	5.20%
NI 149 / VSC06 Proportion of adults in contact with secondary mental health services in settled accommodation							
NI 149 / VSC06 Proportion of adults in contact with secondary mental health services in settled accommodation	Oct 09		4.85			SEP 09 year to date figure. Please note that only 12% of the data is currently recorded on CRS.	25.10%
NI 150 / VSC08 Proportion of adults in contact with secondary mental health services in employment							
NI 150 / VSC08 Proportion of adults in contact with secondary mental health services in paid employment	Oct 09	26	0.76			SEP 09 year to date figure. Please note that only 12% of data is currently recorded on CRS.	3.60%

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